SENATE/HOUSE FILE BY (PROPOSED DEPARTMENT OF MANAGEMENT BILL)

Passed	Senate,	Date		Passed	House,	Date		
Vote:	Ayes	Nays		Vote:	Ayes		Nays	
	A	Approved						

## A BILL FOR

1 An Act establishing a lean enterprise office within the department of management. 3 BE IT ENACTED BY THE GENERAL ASSEMBLY OF THE STATE OF IOWA: 4 TLSB 1129XD 83 5 ec/rj/8

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- Section 1. <u>NEW SECTION</u>. 8.70 LEAN ENTERPRISE OFFICE. 1. For purposes of this section, "lean" means a
  - 3 business=oriented system for organizing and managing product 4 development, operations, suppliers, and customer relations to 5 create precise customer value, expressed as providing goods 6 and services with higher quality and fewer defects and errors, 7 with less human effort, less space, less capital, and less 8 time than more traditional systems.
- 2. The office of lean enterprise is established in the 10 department of management. The function of the office is to 11 ensure implementation of lean tools and enterprises as a 1 12 component of a performance management system for all executive 1 13 branch agencies. Staffing for the office of lean enterprise 1 14 shall be provided by an administrator appointed by the 1 15 director of the department of management. Additional staff 1 16 may be hired, subject to the availability of funding.
- 3. The duties of the office of lean enterprise may include 1 18 the following:
- 1 19 a. Create strategic and tactical approaches for lean 1 20 implementation, including integration into state governance 1 21 and operational systems.
- b. Lead and develop state government's capacity to 1 23 implement lean tools and enterprises, including design and 1 24 development of instructional materials as needed with the goal 1 25 of integrating continuous improvement into the organizational 1 26 culture.
  - c. (1) Create demand for lean tools and enterprises in 28 departments.
- (2) Communicate with agency directors, boards, 30 commissions, and senior management to create interest and 31 organizational will to implement lean tools and enterprises to 1 32 improve agency results.
- 1 33 (3) Provide direction and advice to department heads and 34 senior management to plan and implement departmental lean 35 programs.
  - (4) Direct and review plans for leadership and assist with the selection of process improvement projects of key
  - importance to agency goals, programs, and missions.
     d. (1) Identify and assist departments in identifying 5 potential lean projects.
  - (2) Continuously evaluate organizational performance in meeting objectives, identify and structure the direction the 8 lean implementation should take to provide greatest
- effectiveness, and justify critical and far=reaching changes.
  e. (1) Lead the collection and reporting of data and 2 11 learning related to lean accomplishments.
- 2 12 (2) Widely disseminate lean results and learning with 2 13 Iowans, stakeholders, and other members of the public to 2 14 demonstrate the benefits and return on investment.
- f. (1) Evaluate the effect of unforeseen developments on 2 16 plans and programs and present to agency directors, boards, 2 17 commissions, and senior management suggested changes in 2 18 overall direction.
  - (2) Provide input related to proposals regarding new or

2 20 revised legislation, regulations, and related changes which 2 21 have a direct impact over the implementation.

- g. Lead the development of alliances and partnerships with 2 23 the business community, associations, consultants, and other 2 24 stakeholders to enhance external support and advance the 25 implementation of lean tools and enterprises in state 26 government.
- h. Lead relations with the general assembly and staff to 2 28 build support for and understanding of lean work in state 29 government.

## EXPLANATION

This bill creates in the department of management the lean 32 enterprise office to ensure implementation of lean tools and 33 enterprises as a component of a performance management system 34 for all executive branch agencies. The bill provides that the 35 administrator of the office shall be appointed by the director 1 of the department of management. The bill defines "lean" as a 2 business=oriented system for organizing and managing, designed 3 to create precise customer value, expressed as providing goods 4 and services with higher quality and fewer defects and errors, 5 with less time and effort.

The duties of the lean enterprise office may include 6 7 creating strategic and tactical approaches for lean 8 implementation, developing state government's capacity to 9 implement lean tools and enterprises, creating demand for lean 3 10 tools and enterprises in state departments, identifying and 3 11 assisting departments in identifying potential lean project 3 12 leading the collection and reporting of data and learning 11 assisting departments in identifying potential lean projects, 3 13 related to lean accomplishments, evaluating the effect of 3 14 unforeseen developments on plans and programs, and present to 3 15 agency directors, boards, commissions, and senior management 3 16 suggested changes in overall direction, leading the 3 17 development of alliances and partnerships with the business 3 18 community, associations, consultants, and other stakeholders 3 19 to enhance external support and advance the implementation of 3 20 lean tools and enterprises in state government, and leading 3 21 relations with the general assembly to build support for and 22 understanding of lean work in state government.

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